

RESOLUTION NO.: R-2020-011

Approving the renaming of the Change-Up Program to the
"Deborah Christie Customer Assistance Program"

WHEREAS, Deborah Christie was born in Heidelberg, Germany and raised in a military environment in various parts of the United States and Europe; and,

WHEREAS, in 1980 Ms. Christie moved to Columbia, South Carolina and began a career with Bank of America as a teller, quickly became a branch manager then served as a Vice President for 18 years; and,

WHEREAS, in 2000 Ms. Christie changed career paths and joined the City of Columbia as the Community Development Director, where her leadership and creative skills in financial assistance to low and poverty level citizens excelled. Ms. Christie's desire and dedication to assist the citizens of Columbia led her to design and develop innovative financial assistance programs that helped Columbia's low income citizens become financially self-sufficient as well as become homeowners; and,

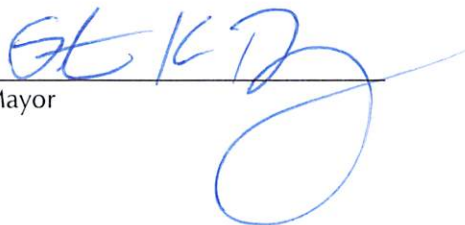
WHEREAS, one such program Ms. Christie designed and developed was the Change-Up Program that offered financial assistance to Columbia's water customers in paying their past due water and sewer bills; and,

WHEREAS, to provide greater assistance opportunities, the customer assistance limit for the Change-Up Program will be increased from Three Hundred and No/100 (\$300.00) Dollars to Five Hundred and No/100 (\$500.00) Dollars, and at the discretion of the City Manager or designee may be increased up to Seven Hundred Fifty and No/100 (\$750.00) Dollars based on hardship. Qualifying customers may receive assistance up to two (2) times every three (3) years but no more than one (1) time every twelve (12) months; NOW, THEREFORE,

BE IT RESOLVED by the Mayor and City Council of the City of Columbia this 1st day of September, 2020 that in honor of Ms. Christie's tireless service and dedication to the City of Columbia and its residents the Change-Up Program shall be renamed the "Deborah Christie Customer Assistance Program".

Requested by:

Assistant City Manager Shealy



Mayor

Approved by:



City Manager

Approved as to form:

T. A. Knox

City Attorney

ATTEST:



City Clerk

Introduced: 9/1/2020
Final Reading: 9/1/2020

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